

GUIDE FOR FAMILY VISITS

Anthem Lakes is (and has been) very aware of the importance of family visits. Anthem Lakes also is concerned for safety of both residents and staff. Staff members are health checked each work day, Covid tested every two weeks, and continually encouraged to observe precautions. Family members do not have comparable health checks.

Still, given the recent additional extension on the prohibition of 'regular' visits, it is important to find innovative permissible ways to allow more family contact. Creekside and Dockside are different. We believe:

- Every resident should be able to have at least one visit weekly (unless under quarantine, of course).
- That visitations should not reduce the ability of other residents to take full advantage of the campus environment and outdoor activity.
- Given the space limitations for private visits and the need to provide shade and rain protection, visits should be by appointment to allow spacing and reasonable privacy.
- Visitors will be expected to wear a mask and be symptom free. (Residents also will need to be symptom free of course.)
- Initial planning (subject to change) would be for up to 30 visits weekly at Creekside and up to 72 at Dockside, with appointments available six days a week (excludes Monday).
- Appointments would be for 60 minute length scheduled 90 minutes apart to avoid overlap and allow for infection control procedures.
- One reservation may be scheduled up to a week in advance at Creekside and Dockside reception desks respectively.
- Residents being visited should wear a mask even though no physical contact (or exchange of items/ gifts) is expected to occur.
- Families arriving late will be limited to the then remaining visit time.
- Failure to comply could result in self-isolation for the resident for 14 days and suspension of visitation pending relaxation of state requirements.

SPECIFIC TO CREEKSIDE

The visitation area will be the airlock at the front entry. Residents will be staff accompanied to the inside glass front sliding door, which will remain locked in the closed position.

Visitors will come inside the first sliding door and remain there on the opposite side of the locked second door. This is essentially like a greatly oversized 'window' visit. No bathroom facility is available for visitors.

Staff will be asked to use the staff door for access to avoid interaction.

Available appointment times Tuesday through Sunday would be at 9, then 10:30, then noon, then 3:00, then 4:30. Noon visits may include dining if requested in advance.

SPECIFIC TO DOCKSIDE

Instead of a 'window' visit, this will be a 'car visit'. Two tents will be provided so that residents can come outside and sit with protection from sun and rain, with two unrelated visits happening concurrently. The tents will be well separated and positioned to be next to a parking space.

Cars carrying visitors should have the windows up at all times and visiting persons should under no circumstances exit the car or open a door.

GENERAL DISCUSSION

Covid is easily transmitted and is airborne. The residents at Anthem Lakes are inherently in a higher risk pool. It is important to make efforts to reduce risk as much as possible. We know there is no substitute for a hug, but there is also the need to find some compromise that allows visits of some sort. We are open to other ideas and approaches, but this is a start.









